



Domestic and Family Violence Visa Support

O le lisi siaki mo lou visa

O e silafia le tulaga o lou visa?

E mafai ona e siakiina le tulaga o lou visa i luga o upega tafailagi e auala atu i le Visa Entitlement Verification Online (VEVO). VEVO na te fa'aailoa atu ia te oe le ituaiga visa o e mauaina, po'o afea e uma ai ma tulaga o lou visa.

A e mana'omia se fesoasoani i le fa'aaogaina o le VEVO e mafai ona e vala'au le Department of Home Affairs i le 131 881.

Upega tafailagi:

immi.homeaffairs.gov.au/visas/already-have-a-visa/check-visa-details-and-conditions/overview

O ia te oe pepa o fa'amatalaga e patino ia te oe?

O ia te oe lou tusifolau? E mafai ona e feso'ota'i i lou konesula po'o le amepasa pe afai o e mana'omia se fesoasoani. E mafai ona matou fesili atu mo nisi pepa fa'amaonia e patino ia te oe aua le lagolagosua mo le talosagaina o lou visa.

Upega tafailagi:

protocol.dfat.gov.au/Public/MissionsInAustralia

Po'o ua iai sou ImmiAccount?

E taua le faia o lou [ImmiAccount](#) ona o feso'otaiga ma le Matagaluega tusa ai ma le talosagaina o lou visa. Afai o talosagaina visa o pa'aga po'o o lo'o u'umia, ua mafai nei ona

aveese mai lou tusi talosaga mai seisi lava ImmiAccounts. Mo le faia o lea tulaga, fa'atumu uma pepa e lua o lo'o i lalo:

- Fai sou ImmiAccount
- Talosaga i le aveeseina o lou tusi talosaga mai se agent po'o le ImmiAccount a lou sponsor, ma fesi'ita'i lou tusi talosaga i se account fou e auala i le fa'amae'aina o le fa'atumuga o pepa ImmiAccount Technical Support.

E tatau fo'i ona toe sui lou password.

Upega tafailagi: online.immi.gov.au

Po'o tu'ulata fa'amatalaga e patino ia te oe o lo'o iai matou?

E taua le ia i matou o ou fa'amatalaga tu'ulata, e pei o le numera o lou telefoni ma le tuatusi po'o le pusameli.

E mafai ona tu'ulata ou fa'amatalaga i lou ImmiAccount po'o lou fa'aailoa mai i le fa'atumuina o se pepa e sui ai le feso'otaiga/tusifolau. O le mea lea ina ia mautinoa ai le maua atu o tusi o feso'otaiga mai ia i matou.

Upega tafailagi: immi.homeaffairs.gov.au/form-listing/forms/929.pdf

O le Australia Post ua ofoina atu i tagata o lo'o a'afia i sauaga i totonu o aiga, mo pusa meli e leai se tologi, mo le aga'i atu i le 22 masina ina

Manatua, valaau le 000 pe afai o iai se tasi ua manu'a tigaina po'o mana'omia se tulaga fa'afoma'i fa'anatinati, pe afai ua lamatia se ola a se tasi, pe sa e molimauina se fa'alavelave.

ia fesoasoani atu e tumau ai feso'otaiga ma mautinoa le o'o atu o lau meli ia te oe.

Upega tafailagi:

auspost.com.au/receiving/manage-your-mail/redirect-hold-mail/redirect-mail/free-mail-redirect-and-po-boxes

O iai se tasi o lo'o fesoasoani atu ia te oe i tulaga o femalagaiga?

E mafai ona maua atu se fesoasoani mo fautuaga mo femalagaiga, ma fesoasoani atu ia te oe mo le talosagaina o sou visa pe afai o mana'omia. E taua pe afai o le tagata o lo'o fesoasoani atu, o i latou o se sui o femalagaiga po'o galue fa'aloia ma ua uma ona resitalaina. O lo'o iai se lisi o sui resitala i luga o le upega tafailagi a le Department of Home Affairs.

Upega tafailagi: immi.homeaffairs.gov.au/help-support/who-can-help-with-your-application/overview

O lo'o iai fo'i fesoasoani fa'aletulafono e maua fua mai i auunaga fa'aloia fa'apitoa pe afai o e mana'omia ni fautuaga mo femalagaiga.

Upega tafailagi: familyviolencelaw.gov.au/

E mana'omia se fesoasoani mo le fa'amalamalamaina atu o a matou fa'amatalaga?

O le Translating and Interpreting Service (TIS National) o lo'o auina atu auunaga fa'aliliu'upu i tagata e le tautatala i le gagana Fa'aperetania. E mafai ona e fa'afeso'ota'i latou i le 131 450.

Upega tafailagi: tisnational.gov.au/

Po'o tumau lou saogalemu i luga o upega tafailagi?

E mafai ona e fa'aaogaina le eSafety lisi siaki i luga o le upega tafailagi a le Komesina ina ia fesoasoani atu e fa'a'ailoa ai la'asaga e mana'omia ina ia fa'ateleina ai lou saogalemu ma fa'amautinoa le fa'aauuina o le fa'aaogaina o auala tekinolosi ma tumau ai feso'otaiga.

Upega tafailagi: esafety.gov.au/key-issues/domestic-family-violence/online-safety-planning/online-safety-checklist

O e taofia fa'amaumauga?

O se manatu lelei i le taofia o fa'amaumauga i mea e tutupu i le va o oe ma seisi lava tagata o lo'o sauaina po'o fa'amata'u ia te oe. E mafai ona fa'aaogaina e fai ma molimau pe afai e te mana'omia le faia o se ripoti mo leoleo, faia o se fa'atonuga tau puipuiga, pe saili ai le puipuiga o tamaiti.

O le faia o ni talanoaga taua e ala i le imeli po'o le feau tusitusi e mafai ona fesoasoani atu e taofi ai fa'amaumauga i tala sa fai.

Ia mautinoa le taofi o nei fa'amaumauga i se nofoaga saogalemu ina aua ne'i maua pe fa'aleagaina e le tagata sauaina.

O e a'afia i le COVID-19?

E taua lou iloa e mafai ona e tuua lou fale po'o le nofoaga ina ia sola ese mai fa'alavelave po'o tulaga lamatia ona o sauaga i totonu o aiga i lalo o so'o se fa'atapula'a COVID-19. Siaki le upega tafailagi a le Malo o lou setete/teritori mo fa'amatalaga.

Upega tafailagi: australia.gov.au/states

Afai o e faigaluega, o e iloa lou aia tatau i totonu o fale faigaluega?

O e silafia i lalo o tulafono a le Fair Work Act e mana'omia pule o fale faigaluega uma le fa'atagaina o oe e ave ou aso malolo i tulaga lamatia ona o sauaga i totonu o aiga i lalo o so'o se fa'atapula'a COVID-19. Siaki le upega tafailagi a le Malo o lou setete/teritori mo fa'amatalaga.

Upega tafailagi: fairwork.gov.au/leave/family-and-domestic-violence-leave

Afai o e mana'omia se fesoasoani i le totogiina po'o le tu'uina atu o pepa o lafoga, o le Australian Taxation Office ua iai ni fesoasoani tau lafoga.

Upega tafailagi: ato.gov.au/General/Support-in-difficult-times/Personal-crisis-support/#Familyanddomesticviolence

O e mana'omia se fesoasoani i le fa'asoasoina o lou tupe?

O tagata fa'apitoa e faufautua atu i tulaga o seleni latou te ofoina atu auaunaga faifua, tuto'atasi ma fa'alilolilo e fesoasoani atu ia te oe e toe fo'i i tulaga lelei ma talatalanoa atu i au filifiliga e tusa ai ma au aitalafu.

Mo se avanoa e talatalanoa ai ma se tagata fa'apitoa e faufautua i tulaga o seleni fa'afeso'ota'i le National Debt Helpline i le 1800 007 007. O lenei laina fesoasoani faifua e tatala mai le 9.30 i le taeao se'ia o'o i le 4.30 i le afiafi Aso Gafua i le Aso Faraile. O lo'o iai nisi mea faigaluega ma punaoa o lo'o maua i luga le upega tafailagi a le National Debt Helpline.

Upega tafailagi: ndh.org.au/

Afai o oe o se tamaititi aoga, o e iloa o lo'o iai auaunaga e lagolagosua ia te oe?

O auaunaga tau a'oa'oga a Ausetalia, o lo'o maualuga ia i latou se olaga tau a'oa'oga e fa'afeiloa'i, laumata fiafia ma lagolagosua i tamaiti aoga fa'avaomalo.

O lo'o tele ni auaunaga fa'apitoa e mafai ona fesoasoani ia te oe

Upega tafailagi:
studyaustralia.gov.au/english/live/support-services

O e silafia po'o fea e maua ai fa'amatalaga e uiga i nisi o auaunaga lagolagosua?

E tele auaunaga o lo'o avanoa i totonu o le atunu'u ma le setete ma le teritori e fa'asaga atu i le tete'e o sauaga i totonu o aiga.

O lo'o avanoa auaunaga faufautua faifua ma e leai se totogi i le telefoni po'o i luga o le upega tafailagi e auala atu i le National Sexual Assault, Domestic and Family Violence Counselling Service, Valaau i le 1800 737 732.

O le Koluse Mumu a Ausetalia ua mafai ona maua atu ai se fesoasoani tau seleni mo tagata agava'a o lo'o umia visa lē tumau ma o lo'o feagai ma taimi faigata tau seleni. Asiasi i le Family and Domestic Violence Financial

Assistance Program mo nisi fa'amatalaga. E mafai fo'i ona latou fa'asino atu ia te oe mo auaunaga fa'aletulafono ma femalagaiga, pe afai o e mana'omia.

Upega tafailagi: redcross.org.au/get-help/help-for-migrants-in-transition/family-and-domestic-violence-financial-assistance

E mafai ona e fesili atu mo se fesoasoani ina ia feso'ota'i atu i lou oe lava gagana pe a e vaai i se fa'ailoga fa'aliliu.

