



Australian Government

OFFICE FOR
**MULTICULTURAL
AFFAIRS**

Settlement Engagement and Transition Support (SETS) program

Starting a new life in a new country is a challenge. Newly arrived refugees and migrants often need extra help and support to connect and stay engaged in their new community.

SETS provides humanitarian entrants, other eligible migrants, and their communities with **free** settlement related information, advice, advocacy and help to engage with and use mainstream and other relevant services. The program tailors services to client issues that may vary and change across locations, cohorts and during each client's settlement journey.

SETS activities can include, for example, employment readiness sessions, digital literacy support, homework clubs, conversational English classes, health workshops, delivering training and information on Australian laws, values and sources of support to address a range of settlement issues, driver training classes and activities to reduce social isolation.

The objectives and outcomes of the SETS program are to:

- Equip and empower humanitarian entrants and other vulnerable migrants with the tools to address their settlement needs and improve social and economic participation, and community integration.
- Build the capacity of small and/or ethno-specific organisations to better support their local communities.
- Foster a whole-of-community approach to achieve settlement and migration outcomes.

Who is eligible?

- Humanitarian entrants.
- Family stream migrants with low English proficiency.
- Dependents of skilled migrants in rural and regional areas with low English proficiency.
- Other streams: Pacific Engagement Visa (PEV) (subclass 192), Former Resident visa (subclass 151), Referred Stay (Permanent) visa (subclass 852), Ukrainians, Palestinians and Israelis on a Humanitarian Stay (Temporary) visa (subclass 449), Humanitarian Concern (Temporary) visa (subclass 786) or Resolution of Status (RoS) visa (subclass 851).



To learn more about the SETS program, scan the QR code or visit [Settlement Engagement and Transition Support \(SETS\)](#)

