



Staying connected



Staying connected with your community can help you settle in Australia.



Feeling connected with your friends and family overseas is also important.

Community and social groups



There are services in Australia that can support migrants.

You can connect with people in your area by joining social or community groups, including:

- community organisations





- sports clubs



- social groups

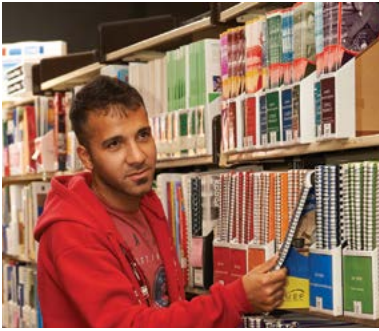


You can have new experiences.

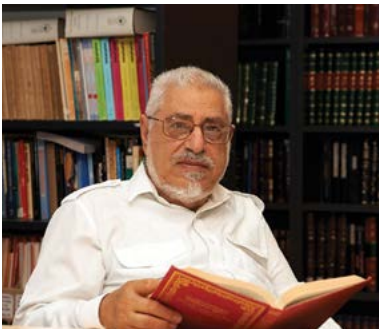


You can keep taking part in interests and activities that you already enjoy.

Libraries



Public libraries have things to read in many languages.

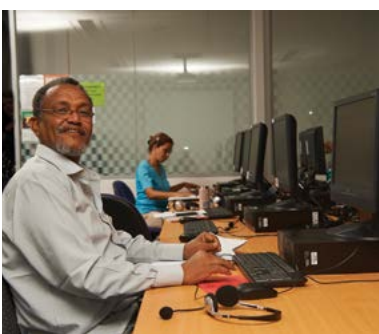


You can:

- read them at the library



- borrow them and take them home



Most libraries also have:

- computers that you can use

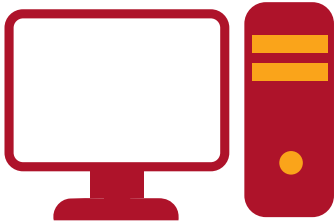


- free access to the internet

Television and radio



The Special Broadcasting Service (SBS) offers news in many different languages.



You can watch SBS on television.



You can listen to SBS on the radio.

Phones



You can make telephone calls on:

- landlines
- mobile phones

Landlines



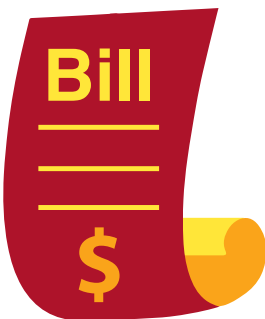
A landline is a phone that is connected to your home.



There are lots of companies that can connect a landline for you.

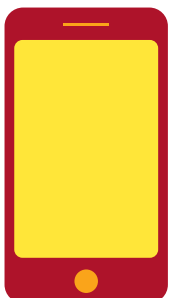


You might have to pay a connection fee.



You will get a bill each month for the calls you make using that phone.

Mobile phones



Mobile phones can be a helpful thing to have but they can cost a lot to use.

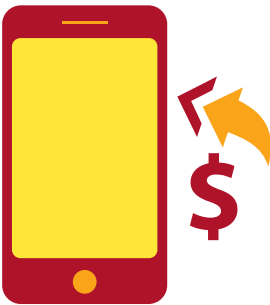


Your mobile phone can be:

- pre-paid
- on a plan



Pre-paid phones are good if you want to limit how much you spend – you will not spend more than you can afford.



You pay before you use the phone.

This is called credit.



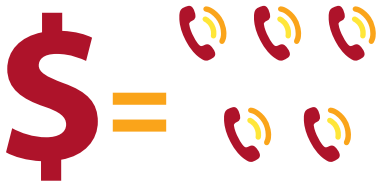
If you use all your credit you will not be able to use the phone until you buy some more.



On a plan you have to sign a contract.



You will pay the same amount every month.



There will be a set amount of calls you can make.



If you make more calls than your plan allows you will have to pay extra.



Local phone calls do not cost very much.



It can cost a lot to make calls to places that are:

- in Australia but far away
- overseas



You can buy phone cards that you can use to make overseas calls that cost less.

Mail



You can post letters and parcels to any address in:

- Australia
- most places overseas



You can buy stamps at post offices.



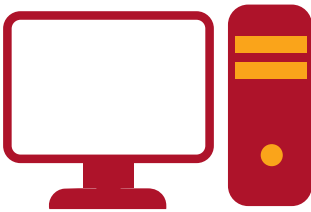
It costs more to send things to places overseas.

Internet



The internet is a helpful way to stay connected.

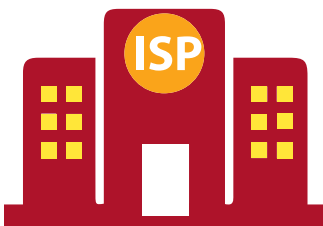
To use the internet at home you need:



- a computer



- an internet connection

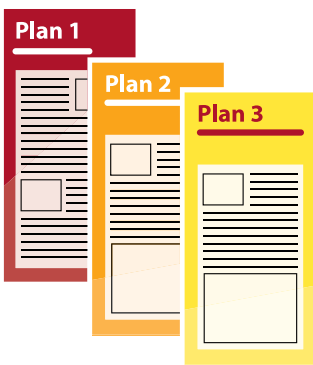


You can get an internet connection through an Internet Service Provider (ISP).



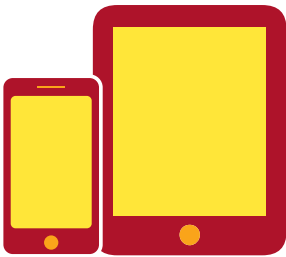
There are many ISPs. You should talk to a few ISPs before you choose:

- an ISP
- a plan



ISPs have different plans to choose from.

Plans give you data to use that you pay for each month.



You can also use smart phones and tablets to access the internet.



Smart phones and tablets are small computers that have touch screens.

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They can be easy to use but can cost a bit more.



You can use a computer at your local library for free if you:

- do not have a computer
- are not connected to the internet



A librarian might be able to help if you have not used a computer before or do not feel confident.

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Australian Government
Department of Social Services

Delivered by International Organization
for Migration on behalf of the Australian
Department of Social Services

