



Privacy Notice – Pre-application ballot registration (APP 5)

The Department of Home Affairs' (the Department) is bound by the Australian Privacy Principles (APPs) in Schedule 1 to the *Privacy Act 1988* (Cth) (Privacy Act). The APPs regulate how we collect, use, store and disclose personal information, and how you may seek access to, or correction of, the personal information that we hold about you.

This notice explains why we (the Department) are collecting your personal information and how we will manage it. Further information about our personal information handling practices is available from the Department's privacy policy, which you can access [here](#).

Why we collect your personal information

We are collecting your personal information for the purposes of:

- administering the visa pre-application ballot process (including selection and notification);
- administering the visa application process and the visa program (including visa grant caps as required); and
- undertaking research, policy and/or program evaluation.

If your personal information is not collected, we will be unable to facilitate the visa pre-application ballot process and select your registration from the pool of ballot registrations. We may also be unable to conduct research, policy and/or program evaluation to improve our visa programs.

How we collect your personal information

We will generally collect information directly from you or from your authorised recipient.

You will be required to provide personal information (including sensitive information) when registering in the visa pre-application ballot through ImmiAccount. The personal information you will be required to provide includes your name, date of birth, ethnicity, passport biodata information, as well as your email address. You may also be required to provide your national identification card details. If you proceed with the pre-application ballot registration, the Department will assume that we have your consent to the collection of this personal information.

Who we disclose your personal information to

We may disclose personal information that we collect about you to Commonwealth, State and Territory government agencies for the purposes of processing your visa application.

We may also disclose your contact information to third party research organisations, who may contact you for the purposes of research, policy and/or program evaluation. We note that consent for the Department to disclose your contact information to third party research organisations for the Department's research, policy and/or program evaluation can be withdrawn and will not affect your pre-application ballot registration and/or visa application.

You may withdraw your consent to the disclosure of your personal information to third party research organisations at any time, to do so, please complete the online [Withdrawal of consent to the disclosure of contact information form](#) on the Department's website.

Disclosure of personal information to overseas recipients

Your personal information will not be disclosed to an overseas recipient without your consent, or unless permitted by APP 6 and APP 8 in Schedule 1 to the Privacy Act.

How you can access or correct your personal information

You can make a request for access and correction of your personal information under the *Freedom of Information Act 1982* (Cth) and the Privacy Act. Our [Privacy Policy](#) explains how you can seek access to the personal information that we hold about you, or how can you seek to have this information corrected.

Concerns and complaints

The Department is committed to protecting the personal information with which it is entrusted in accordance with the Privacy Act. If you believe that the Department has handled your personal information in a way that breaches our obligations in the APPs, our [Privacy Policy](#) explains how you can make a complaint and how we will deal with your complaint.

How you can contact us

Full contact details can be found on the Department's website: www.homeaffairs.gov.au
Alternatively, you can provide feedback by:

- using the [online feedback form](#)
 - writing to:
 - o The Manager Global Feedback Unit
- GPO Box 241
Melbourne VIC 3001 Australia