



# Requirements for your Offshore Humanitarian visa application

Your application for an Offshore Humanitarian visa has progressed. To further assess your application, you will be required to undertake a medical examination and you may also be required to have your biometrics collected.

The Australian Government, through the Department of Home Affairs has appointed Toll Transport Pty Ltd (Toll) as its contractor for the Assisted Passage, Medical and Related Services to support the Offshore Humanitarian Program.

Your allocated Toll case manager will be in contact to assist you with making appointments for your medical examination and biometrics collection.

If you have applied for one of the following Offshore Humanitarian visa subclasses;

- Refugee (subclass 200)
- In-country Special Humanitarian (subclass 201)
- Emergency Rescue (subclass 203) or
- Woman at Risk (subclass 204)

the costs for medical examinations, biometrics collection (if required), travel to and from appointments and any necessary transit accommodation required to attend these appointments will be covered by the department.

If you have applied for the Global Special Humanitarian (subclass 202), the department will cover the travel costs of attending medical and biometric appointments, (the cost of the biometric collection will need to be paid for by you or your proposer). If you are required to undertake DNA testing, any travel, transit accommodation and the cost of the DNA testing will not be covered by the department and will need to be paid by you or your proposer. The costs of medical escorts, if they are required, will also need to be paid by you or your proposer.

Please ensure that you complete any requested checks to progress your application.