



Information for Subclass 202 visa holders

Overview

You have been granted a subclass 202 (Global Special Humanitarian) visa.

With this visa, you can

- stay in Australia permanently
- work and study in Australia
- enrol in Australia's public healthcare scheme, Medicare
- propose family members for permanent residence
- travel to and from Australia for 5 years
- if eligible become an Australian citizen
- attend free English language classes through the Adult Migrant English Program

This is a permanent visa. It lets you stay in Australia permanently. You become a permanent resident on the day you enter Australia on this visa. For citizenship purposes, your permanent residency starts on the day you enter Australia on this visa.

Getting to Australia

You and your proposer can contact your Toll case manager to organise and book travel. The cost of the travel is your or your proposer's responsibility.

Assistance for travel to Australia is also available through the International Organization for Migration (IOM) under their prepaid migration travel program. More information is available on the IOM website <https://australia.iom.int/travel-assistance-migration-australia-iom-australia>.

You or your proposer should tell the Department about your travel bookings so that we can ensure you receive an invitation to attend the Australian Cultural Orientation (AUSCO) program before you travel to Australia and settlement assistance when you arrive in Australia.

Australian Migration Status (AMS) ImmiCard

The Australian Government issues the AMS ImmiCard to holders of subclass 202 and other humanitarian visas. The AMS ImmiCard is an official International Civil Aviation Organization (ICAO)-compliant travel document. It is also an identity document that you can use in Australia to prove your eligibility for government services and to check your visa details.

You may use your ImmiCard as your official travel document for one-way travel to Australia. It contains a machine-readable zone that enables airline staff to check your visa. You must present your ImmiCard at the airport or you will not be able to travel to Australia. Toll will give you your ImmiCard before you travel to Australia.

If you have a passport and wish to use it for your travel to Australia, you must tell us about it so that we can link it to your visa. To tell us about your passport, or changes to your passport details, go to <https://immi.homeaffairs.gov.au/change-in-situation/passport-details> and choose the 'Update Details - Web Form' option. If you do not do this, you may not be able to travel to Australia.

If you wish to travel outside Australia after your arrival in Australia, you must have a valid passport or a non –citizen travel document (available from the Australian Passport Office).

If you wish to travel and return to Australia after 5 years from the date of grant of your visa, you will need a Resident Return visa unless you have become an Australian citizen.

Departure health check

Your Toll case manager will ask you to have a free health check in the 72 hours before you travel to Australia.

Your departure health check might include:

- checking that you are healthy enough to travel
- a physical check up
- a pregnancy test
- tests for communicable diseases
- vaccinations if needed, such as for measles, mumps and rubella
- treatment of parasites and infestations if needed

You must agree to get medical attention for any health conditions after you arrive in Australia.

Australian Cultural Orientation (AUSCO) Program

You will be invited to attend AUSCO sessions before you travel for advice about your journey to Australia. In these sessions you will get an overview of life in Australia including settlement services, housing, education and employment.

The purpose of the AUSCO Program is to:

- provide accurate information on the departure processes
- describe the settlement process and provide practical information about post-arrival settlement services and how to access them
- present a realistic picture of life in Australia
- encourage English language training on arrival in Australia
- provide participants with the basic skills necessary to achieve self-sufficiency
- equip participants with the necessary tools to deal with initial settlement concerns and the different stages of cultural, social and economic adaptation. This includes information about Australian laws and norms.

This 5-day program is free and open to all humanitarian visa holders over the age of 5. It is designed to give you an understanding of life in Australia before you arrive.

The International Organization for Migration (IOM) is contracted to deliver the program on behalf of the Department, and they will contact you to invite you to attend an AUSCO class.