



Information Sheet: SRSS Medical Certificate Form (Form 1567)

The Status Resolution Support Service (SRSS) program provides short-term, needs-based support to eligible non-citizens who are unable to support themselves; can demonstrate hardship; and are engaged in the resolution of their immigration status.

An application for SRSS must include supporting documentation that evidences barriers to self-support.

When to use the SRSS Medical Certificate Form

The SRSS Medical Certificate is required when seeking support through the SRSS Program due to a medical condition.

The SRSS Medical Certificate Form must be completed by your medical practitioner and can either be:

- ✓ Accessed online by your medical practitioner through the Department of Home Affairs website forms registry at <https://immi.homeaffairs.gov.au/help-support/departamental-forms/pdf-forms> and completed electronically; or
- ✓ Printed and complete by hand.

Why using the SRSS Medical Certificate Form is important

- ✓ The SRSS Medical Certificate Form is the Department's preferred method of receiving medical information when applying for SRSS.
- ✓ The form allows the Department to assess an SRSS application and make decisions about the required supports faster.

Other medical certificates

Your medical practitioner may choose to use their own form, it will be accepted as long as it has all required details and it is signed.

Submitting the form

Return the completed form and any supporting documents, such as a treatment plan or specialist referrals, to your SRSS provider who will help you complete your application for SRSS.

Need assistance

Contact your SRSS service provider or if applicable your Status Resolution Officer (SRO) for assistance.

Further information about the SRSS program, eligibility and evidence requirements can be found at <https://immi.homeaffairs.gov.au/what-we-do/status-resolution-service/status-resolution-support-services>.